



SearchInform services:

Business protection from external
and internal threats

SEARCHINFORM

RISK AND COMPLIANCE MANAGEMENT



PROBLEM

A company doesn't have a dedicated risk mitigation department or lacks sources to integrate a data protection system and implement monitoring.

SOLUTION

Internal threat mitigation platform boosts the security awareness within a company.

Services provide:



protection of customer bases, personal data, other confidential information;



corporate fraud detection (kickbacks, bribes, sabotage, etc.);



employee productivity analysis (freelance during work hours, cooperate with competitors, entertainment in the workplace);



personnel risks and team loyalty assessment;



compliance with regulatory requirements.

SearchInform specialists solve the following tasks:

Integration

Conduct a technical audit of a customer's IT infrastructure. Deploy SearchInform solution at a client's facilities.

Support

A customer's corporate network events are monitored remotely.

Customisation

Configure SearchInform solution taking into account the scope of a company's activity and a client's tasks.

Protection

Inform a client about incidents, conduct investigation. Maintain the software workflow: update, solve technical issues

HOW DOES IT WORK?

A specialist configures the system in accordance with the client's tasks

A client is given maximum powers and responsibility in the system

When an incident is discovered, a specialist contacts a client (as agreed)

A specialist provides a client with incident reports within a specified period of time (daily/weekly/monthly)

A client can work with the software alongside a specialist or autonomously

A client can point out tasks which are to be solved by a specialist

INCIDENT REPORT EXAMPLE

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INFORMATION SECURITY

Incident No.	Date	Employees related to the incident	Incident overview	Comment	Link to documents
Confidential data					
1		Employee name	Copied some databases with name 'BASE C1' to USB drive.	It is not clear why the employee copied some strange databases.	Link+RCI-51:R127RCI-51:R128IC
2		Employee name	Copied files in .cnc format to USB drive. The files appear to be some programs for machine tools.	The question is why.	Link
3		Employee name	Copied corporate documents to flash drive.	Not clear why the employee did it.	Link
4		Employee name	Copied a file with the name 'Efficiency' to USB drive.	Not clear why the employee did it.	Link
5		Employee name	Numerous corporate documents were copied to USB drive.	Not clear why the employee did it.	Link
Job search					
6		Employee name	Chatted with a friend on Facebook on her plan to leave the current job in her native town and find a job in Moscow.	Job search.	Link
7		Employee name	The employee's receiving e-mails from hh.com with recommended vacancies and CV views.	Job search.	Link
8		Employee name	On Facebook sent a CV of her husband, employee of the same company, to her daughter.	Probably, to be sent to a would-be employer.	Link
Forgery of documents					
9		Employee name	Forgery of documents in Paint.	Set a client's stamp and signature on the specification.	Link
10		Employee name	Edition of the corporate stamp in Photoshop.	Not clear why the employee did it.	Link
11		Employee name	Forgery of documents in Paint.	Stamped the specification document.	Link
Side companies					
12		Employee name	Downloaded from GoogleDocs various invoices, payment documents in which there were specified different company names. All of them were headed by Employee 12.	Side company.	Link
Discussion of the management					
13		Employee name	In Paint, was drawing on the director's photo.	Mocking the management.	Link
14		Employee name	Discussion of the management on Facebook.	Discussion of the management.	Link
15		Employee name	In the correposnde on WhatsApp, was discussing the director mentioning one manager.	Discussion of the management.	Link
Big-budget purchases					
16		Employee name	The employee had correspondence with a project developer about participation interest in buying a flat.	Discussed flat payment terms.	Link

RESULTS

SearchInform service allows a company to see weak spots within an organisational structure during a short period of time (first results are available after 1-3 months):

- ✓ what employee upload to devices
(does a sales manager save the customer base to a flash drive before his dismissal?);
- ✓ are there employees with problems (can your accountant manager be a gambler?);
- ✓ what websites do employees visit on their corporate PCs (social networks, movies, online games?);
- ✓ how do they use their working hours (do they launch applications only "to launch"?);
- ✓ what do they discuss in messengers
(kickbacks, bribery or financial fraud?).

INTEGRATION ADVANTAGES



An unbiased attitude and professional approach: a specialist from a team of analysts providing SearchInform services doesn't know employees of a client company in person, thus the human factor can't affect investigation process.

Benefit from the experience and knowledge of the company with more than 2500 customers. A specialist assigned to work with a client will be able to fine-tune the solution taking into account the scope of the customer, as well as maximise the benefit from the system functionality.



Your company's data safety depends on your action!



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